

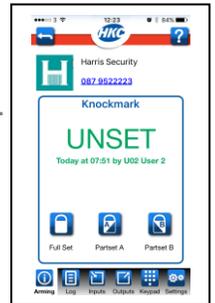
Intruder alarm HKC App

The Intruder Alarm APP allows you to access your intruder alarm via your Smartphone or tablet to set/unset your Intruder alarm system real-time.



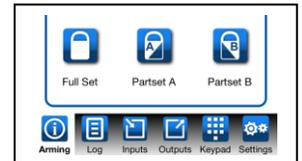
It is very easy to use and allows you to monitor and control your HKC intruder alarm system from any location using your Smartphone. The App is available to download from Apple and Android and Microsoft smart phones.

When you open the App you will be prompted to enter your user code to log in. This is the same user code you use to operate your intruder alarm system. Enter your code and press connect and you will be redirected to the first screen of the APP.



If you have forgotten your ID or Password enter 0*9 followed by your user code and your Details will be displayed across the LCD

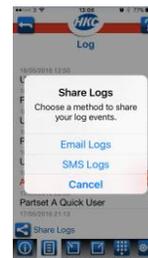
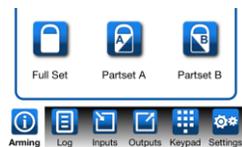
On this page you will see the alarm status and there are some 'quick set' options. On this screen you can choose to Full Set or part Set by selecting the relevant icon



This will be confirm by the voice on the App and the status will change from UNSET to ARMED in the status section of the APP. It can also be used to unset the system if the system is already armed.



At the very bottom of the screen there are other icons which provide further details. If you select the Log icon you will be taken to the log event screen where you can see and share the last 100 log events from the alarm log. Any event can be shared via email or SMS by selecting the Share icon.



If you want to set up the HKC app with Security and Risk Communications please complete the DD mandate below.

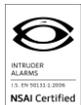
The Annual charge for the APP is taken by DD directly from Security and Risk. Charges are as follows

Commercial customers € 18.99 per month or €228.00 per annum inc VAT

Residential Customers €8.00 per month or €91.00 per annum inc VAT

Direct Debit billing options are monthly/ bi-annually- annually

SEPA Direct Debit Mandate	
*Creditor Identifier: IE61ZZZ305066	
*Unique Man _____	
<p>Legal Text: By signing this mandate form, you authorise Security & Risk Communications Ltd to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instruction from Security & Risk Communications Ltd.</p> <p>As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which you account was debited. Your rights are explained in a statement that you can obtain from your bank.</p> <p>Please complete all the fields below marked *</p>	
*Your Name/Phone	_____
Your Address:	_____
*City/postcode	_____ EIRCODE: _____
* Account number(IBAN)	_____
*Swift BIC	_____
<p>Security & Risk Communications Ltd Parkway Business Centre Ballymount, Dublin 24, Ireland</p>	
*Type of payment Recurrent <input type="radio"/> or One-Off Payment <input type="radio"/> (Please tick ✓)	
Mobile Phone Number: _____	
Email Address: _____	
*Date of signing:	_____
*Signature(s)	_____
<p style="text-align: center;">Please return this mandate to the creditor Account A003462</p>	



IAS: 1298

Members of the PSA: Licence number 08273



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